



# EBSCO New UI Roadmap: EDS, EBSCO Mobile, and EBSCO Platforms

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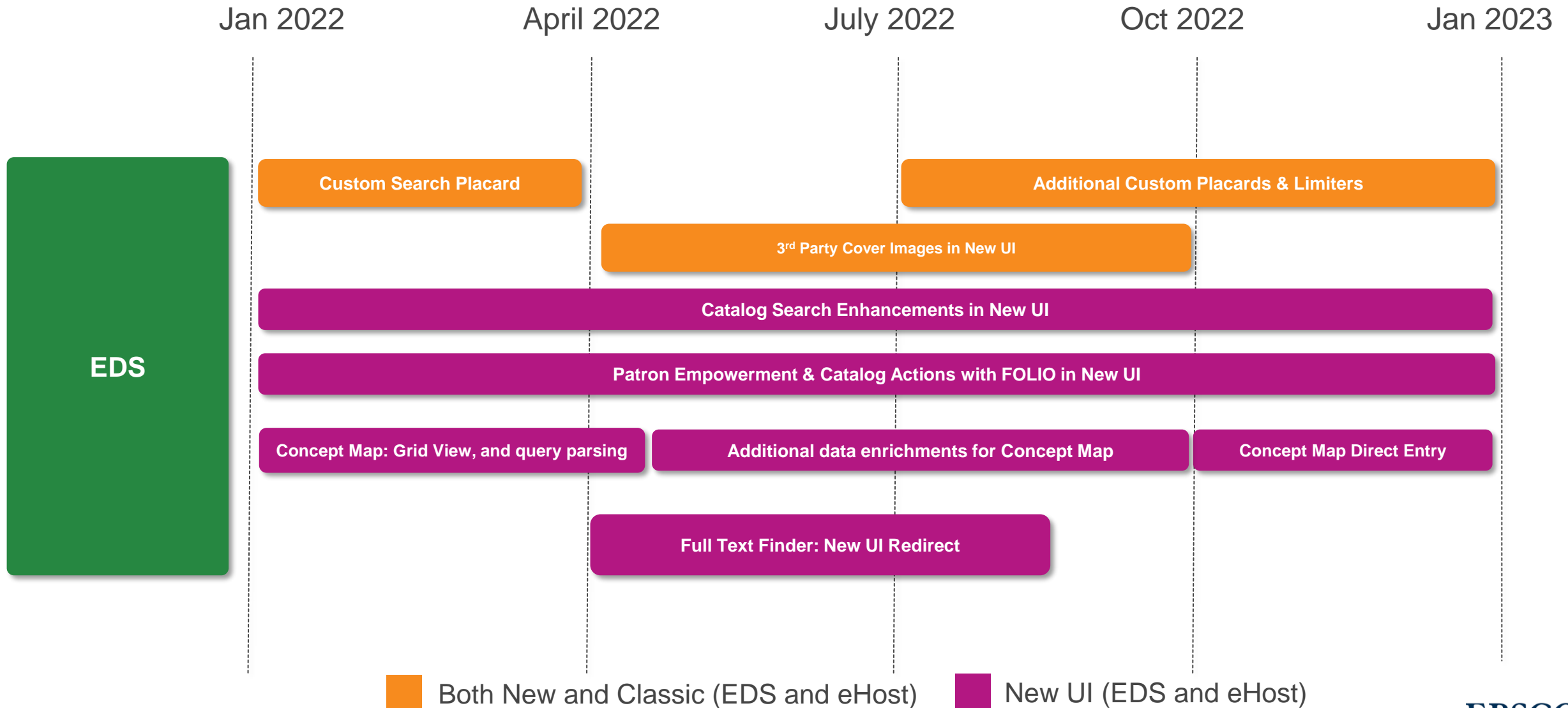
# Connecting Library Goals and User Expectations

This roadmap provides an overview of New UI work expected to complete in 2022 and has been developed with the fundamental approach of listening to **customers**, conducting **user research** and **learning from data**.

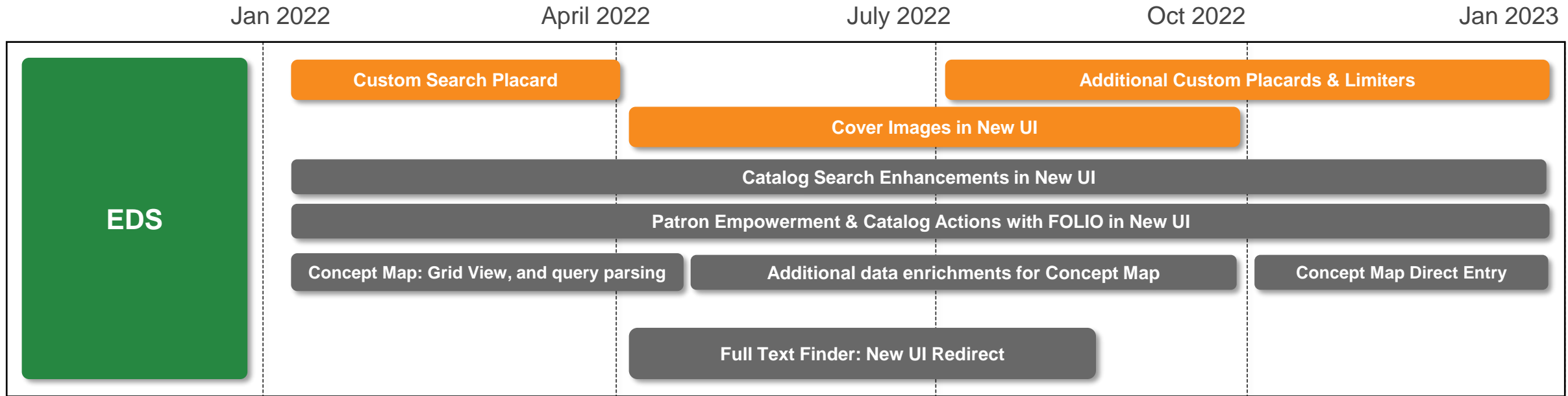
We want to thank the many individuals involved with providing invaluable insight, including those who take part in our User Group meetings, focus groups, advisory boards, strategic summits and surveys.

Roadmaps are **directional** & may change. We share this to provide insight into our current path and priorities, but this can change rapidly based on user input & market conditions!

# Platform Roadmap - Summary

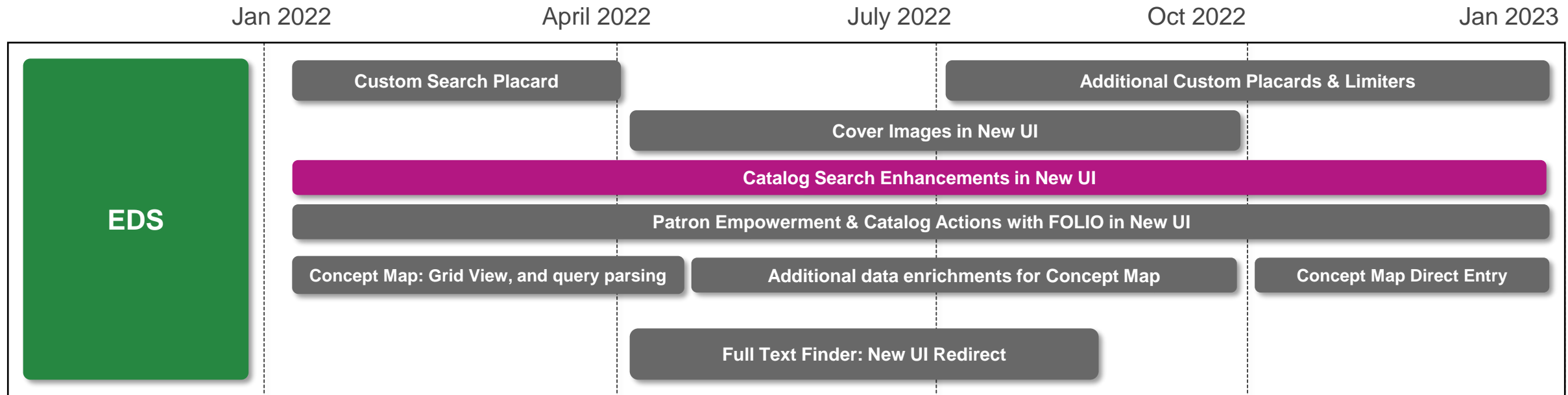


# EDS - Customizations



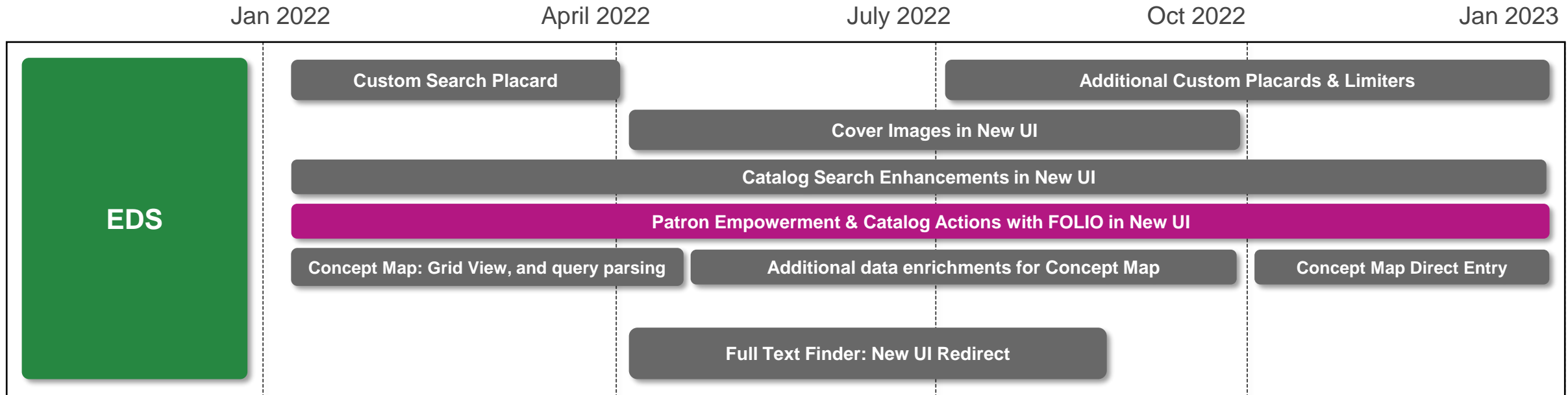
- Custom Search Placards, Custom Content Placards - January 2023
  - Custom search placards will surface a placard to match on search terms such as a 'library hours'. Custom content placards allow libraries to highlight specific resources within the result list.
- 3<sup>rd</sup> party Cover Images Integration Coming to EDS - October 2022
  - The integration will support adding third party cover images into EDS. BrowZine will be the first vendor supported upon release.

# EDS – Catalog Searching in New UI



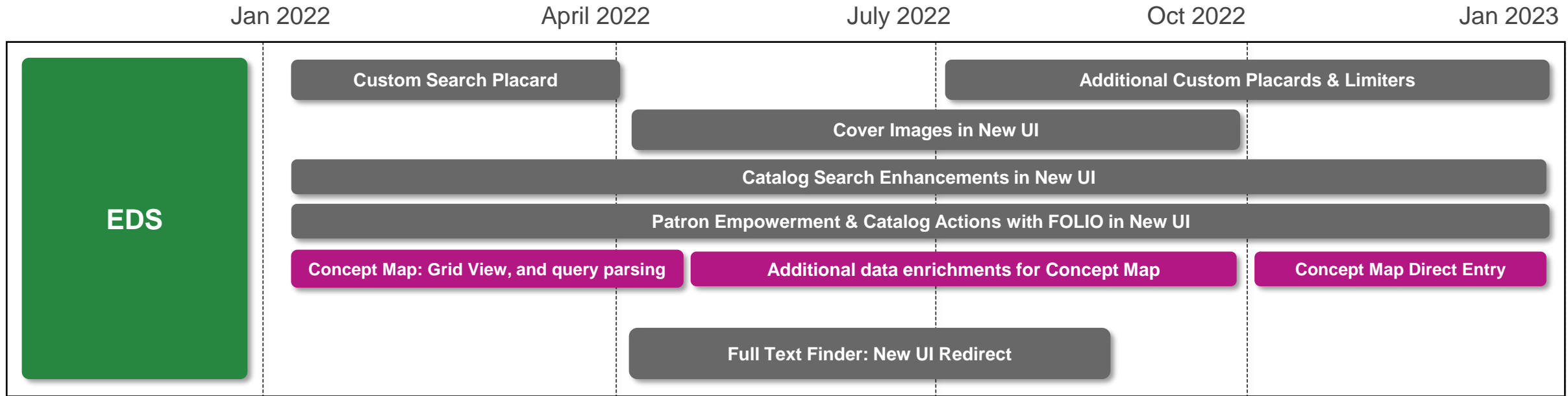
- Catalog & RTAC enabled in New UI for all EDS customers - Live
  - EDS are now able to search for catalog & non-catalog content in EDS, view RTAC data associated with the records, and view links to those records from EDS (regardless of ILS)
- Exploring new approaches to catalog search in EDS – January 2023
  - Working closely with EBSCO's UX Research team, we are exploring a variety of approaches to make it easier for students, faculty, and patrons to find catalog resources in EDS.
- Catalog, Location, Institutional Repository and Collection Limiters coming to New UI – January 2023
  - These four limiters, plus those already on the landing page, will be available in Advanced Search. All limiters are configurable; which includes the Location limiter where customers can set their campus location(s) as search defaults in EBSCOadmin.

# EDS – Patron Empowerment & Catalog Actions for FOLIO



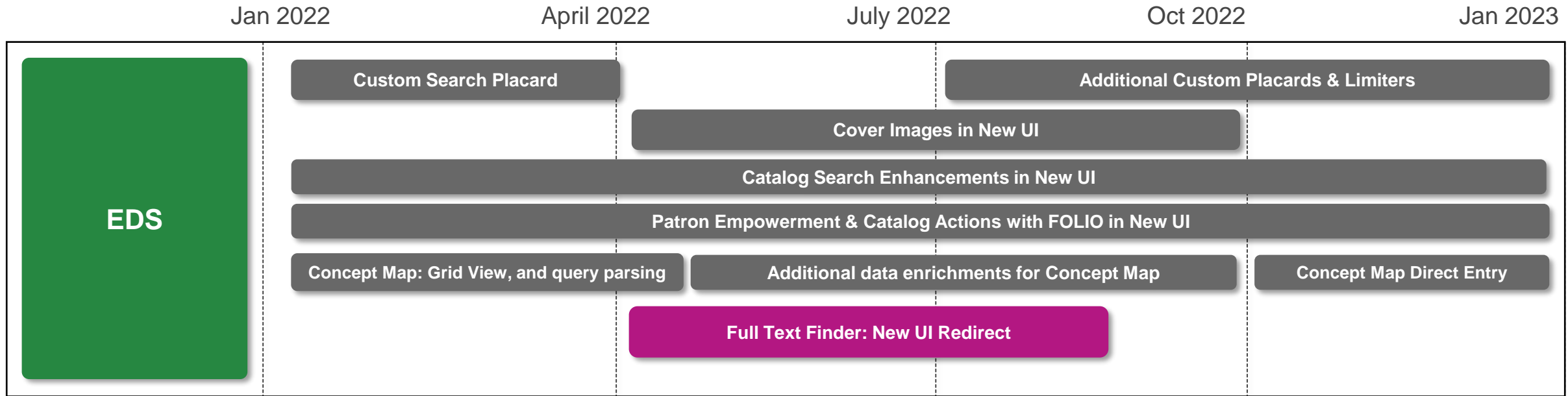
- **Sales Note:** Patron Empowerment for FOLIO – Sales Demo Available **(Q2)**
  - FOLIO customers will have fully integrated patron actions & dashboards; we will have a live demo to share
- Patron Empowerment for FOLIO – October 2022
  - As an EDS and FOLIO customer, users at your institution will be able to complete their catalog transactions from EDS natively within our interface. Additionally, we’ve added a new module in the EDS dashboard for Patron Empowerment that will enable your users to manage their holds & checkouts in EDS.
- Customization Options available for Patron Empowerment with FOLIO - January 2023
  - As a librarian, you will be able to custom-configure the patron empowerment experience for users, including library-specific labels & custom rules

# EDS – Concept Map



- Concept Map Grid View & Query Parsing – July 2022
  - Concept Map now includes a grid view offering more robust analysis of concept dimensions, in a more Accessible UI.
  - Concept Map user experience improved by parsing complex (multi-subject) queries to eliminate “no results” searches.
- Concept Map: More data & data enrichments – October 2022
  - Adding better citable and scholarly definitions, images, and relations. Adding missing Concepts such as personal names, companies, and media titles – with an emphasis on Science and History concepts specifically.
- Concept Map: Direct entry user navigation – January 2023
  - Concept Map users will now be directly taken to the primary Concept Map graph UI, rather than being required to select a concept when they’ve already entered a search term that doesn’t require further user clarification.

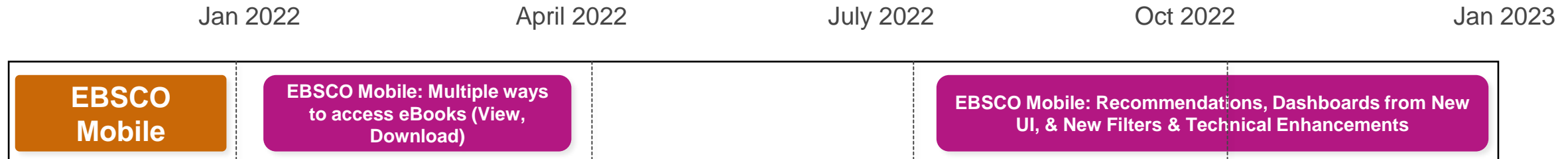
# EDS – Full Text Finder



- **Sales Note:** Content Discoverability Exclusions in China (July 2022)
  - Automatically hide select publications from displaying in PubFinder UI & Full Text Finder
- **New UI Redirect – August 2022**
  - Streamlines the setup process for new PubFinder UI. Links from Classic will now route to New UI automatically.

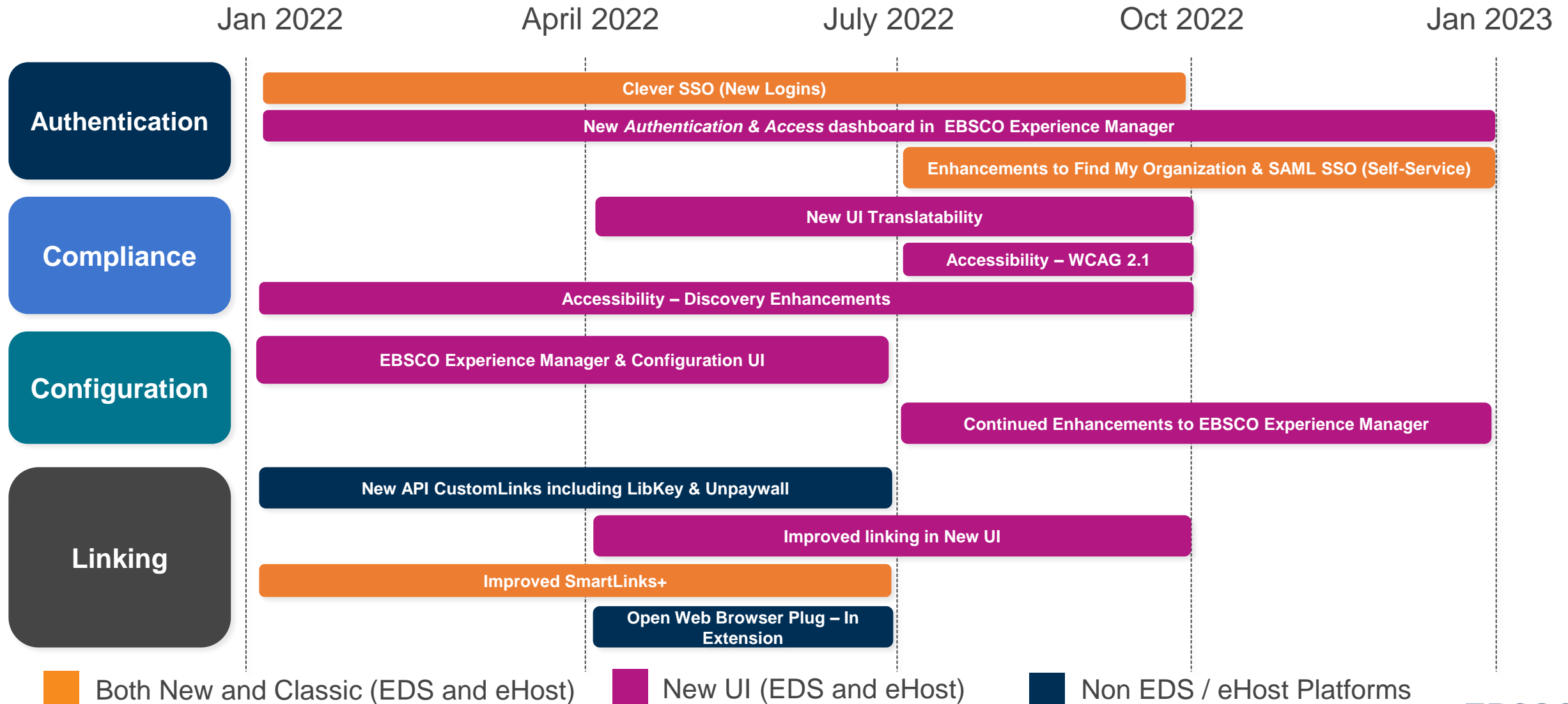


# EBSCO Mobile



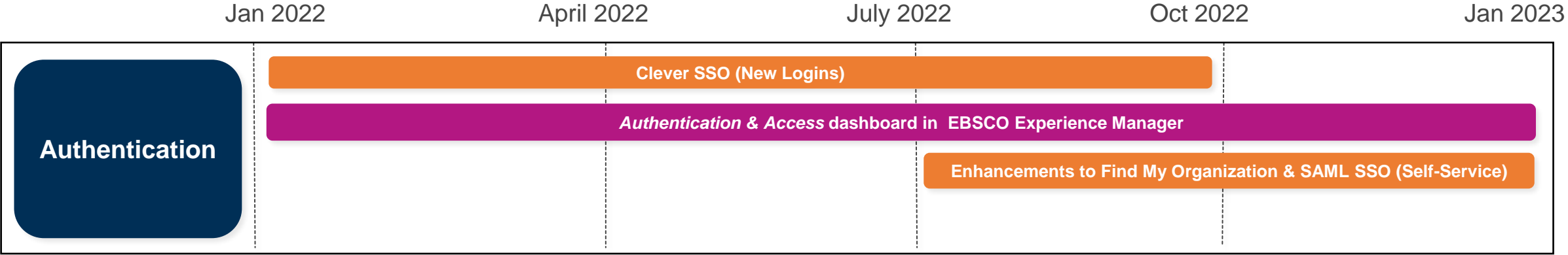
- Online Viewing of EBSCO eBooks in EBSCO Mobile – Live
  - Users of EBSCO Mobile will now be able to ‘View’ EBSCO eBooks directly from the Mobile App; enables more users to engage with library eBooks as ‘Download’ option requires users to sign in via DRM
- Additional filters & technical enhancements – January 2023
  - Adding additional filters based on usage data such as Subjects
  - Technical improvements that will allow more frequent releases of the app
- Recommendations (New) & Dashboards from New UI – January 2023
  - Recommendations is brand-new functionality we’re experimenting with for EBSCO Mobile (as highly requested by customers); users will be able to discover related or similar content, enabling deeper insights!
  - EDS Dashboard & Notifications in New UI will be available in EBSCO Mobile

# Platform Services Roadmap - Summary



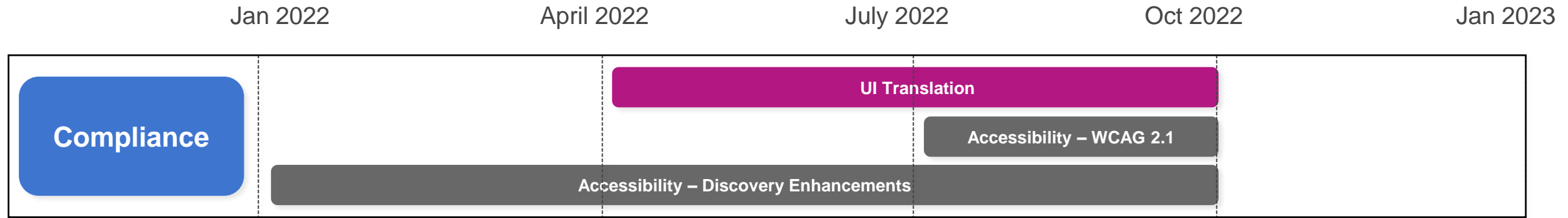
■ Both New and Classic (EDS and eHost)
 ■ New UI (EDS and eHost)
 ■ Non EDS / eHost Platforms

# Authentication



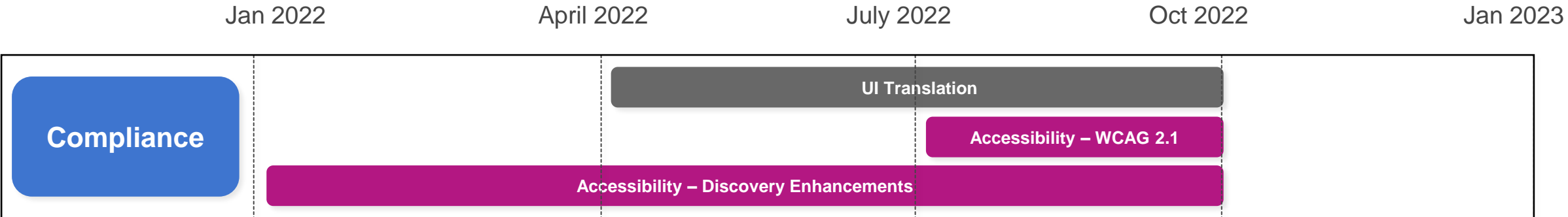
- New personal authentication method: Clever SSO – June/July 2022
  - Clever logins to EBSCO to support K/12 access; pilot phase to begin May 2022, with full launch opening June/July 2022
- *Authentication & Access* dashboard in EBSCO Experience Manager – July 2022
  - Redesigned administrative dashboard to provide better and more authentication self-service; will grow iteratively over time
- SAML SSO self-service in EBSCO Experience Manager – December 2022
  - Net-new self-service setup for 1:1 SAML connections, which currently do not have setup/testing/troubleshooting self-service and require EBSCO support
  - Logic for if *personalized* SSO fails, will revert to institutional
- Find My Organization (FMO) self-service in EBSCO Experience Manager – December 2022
  - Customers can edit their institution's name, geolocation(s), acronyms and aliases in FMO
  - Ability to customize FMO search experience is predecessor to deploying FMO to EBSCO Login Page (summer 2023)

# Compliance (Globalization/Localization)



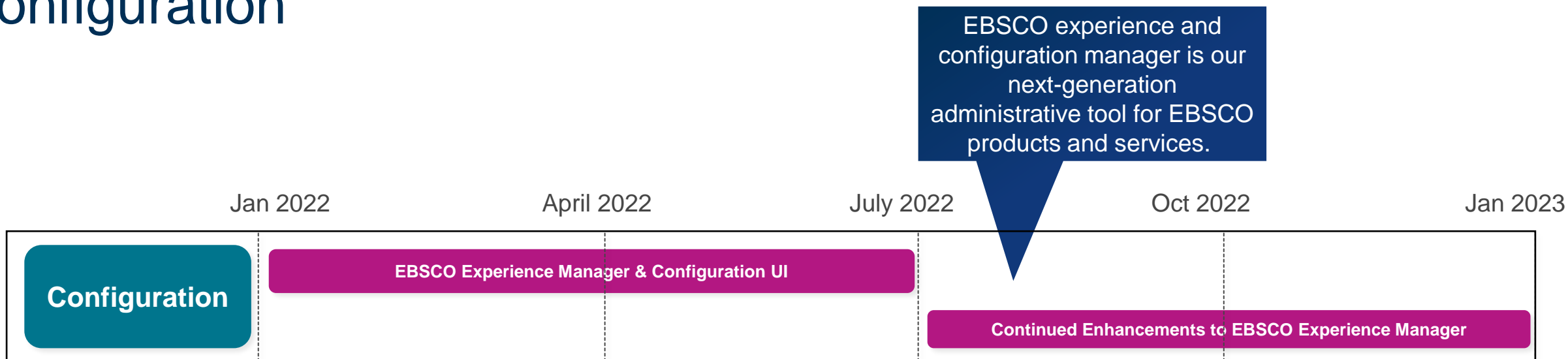
- Translation support for additional languages in New UI – October 2022
  - Users who prefer/require a non-English interface will be able to expect a New UI not parsed with English
  - Currently support 30+ languages, and this will grow over time
  - Customers can submit a request if a desired language is not available
- Korean Search Improvement – Live
  - This is a notable improvement for Globalization, as it resolves numerous critical PFUI Korean Title Search limitations; boosting Search Performance

# Compliance (Accessibility)



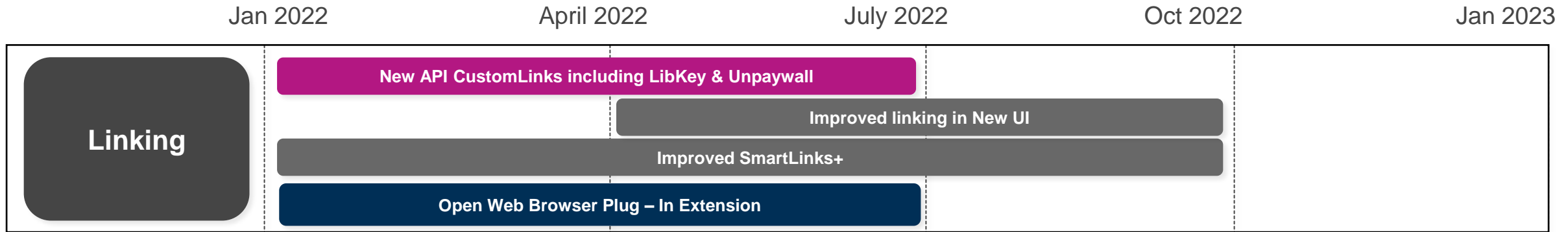
- Accessibility: WCAG Compliance Update – October 2022
  - The New UI in EDS, eHost and Explora as well as Concept Map will be WCAG 2.1 AA compliant
- Accessibility-related Discovery Enhancements – October 2022
  - New grid view for Concept Map will not only allow users with disabilities to engage with the product, but also provide a new discovery experience for existing users of the product (Live)
  - Text to Speech will be available on both New UI & Classic; we have found that, on average, customers adopting Text to Speech get 10% more usage (Oct 2022)

# Configuration



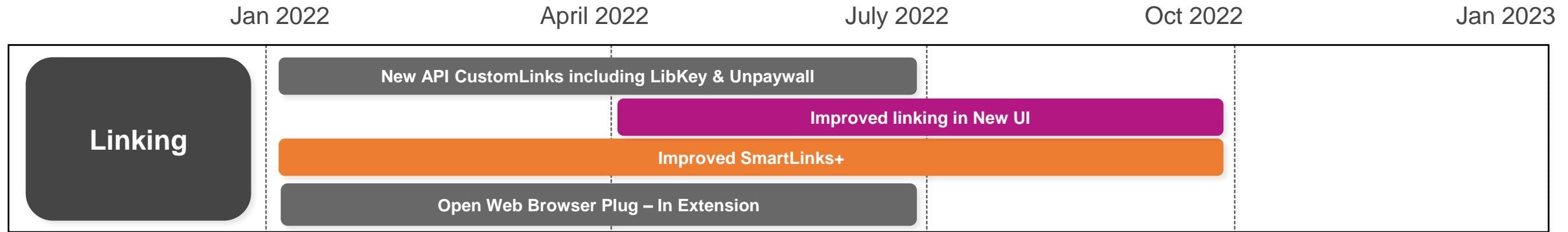
- Live Release of EBSCO Experience Manager (EEM) & Config UI - July 2022
  - EEM & Config UI have been optimized for usability and will help you manage the new features we are bringing you in New EDS, New Publication Finder and eHost UI
- Continued Enhancements to EBSCO Experience Manager – January 2023
  - Preview the configuration of New UI (EDS, Ehost) and New PubFinder UI, allowing you to see how the interface looks before releasing changes to your users
  - Towards the end of the year, our investment in configuration will help us get you set up faster and enable multi-language support in the configuration module
  - Overall, the new Configuration Platform offered by EBSCO (incl. EEM, Config UI) will complement EBSCO Admin and provide easier setup than has previously existed

# Linking



- New API Custom Links including LibKey & Unpaywall – July 2022
  - Administrators will be able to add links to external API links including LibKey Discovery & Unpaywall
- Open Web Browser Extension – July 2022
  - New browser extension that gives researchers direct access to scholarly information from virtually any web site; free to install, direct PDF links to Open Access articles, links to EBSCO & Publisher content, and COUNTER stats for the library

# Linking



- Improved Linking in New UI – October 2022
  - Users with a Permalink can either log in or view free content on EBSCO Essentials
  - New UI to support linking in directly to PDF or best full text available, including Google Scholar links
- SmartLinks+ and better Publisher-direct linking – October 2022
  - Administrators will enjoy automatic link activation with complete control
  - Simpler, cleaner, links with improved accuracy, better configuration, & more control