

EBSCO

EBSCO Connect Overview

Seoud Bemath | Senior Manager Training Services – UK & MENA

Agenda

Access EBSCO Connect portal

Overview of EBSCO Connect

Overview of EBSCO Academy

Find further information in using EBSCO Connect

Hello - How can we help?

Need Quick Help?

[EBSCO Status Alerts](#)

[How do I contact EBSCO Support?](#)

[International Support Resources](#)

[Forgot your Password?](#)

[Tutorials on EBSCO Interfaces](#)

News

[EBSCO MARC Records Update](#)

[EBSCO eBooks Now Available on the EBSCO Mobile App](#)

[Product Help Updates for March 2021](#)

[Release Notes](#)

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EBSCO Academy

Learn more about your EBSCO products and services, or discover new ones, with our recorded trainings, demos and live instructor-led courses. New classes are added every month.

[Find courses](#)

Featured Tutorials

[EBSCO Discovery Service - Improving Your Search Results](#)

[Basic Searching on EBSCOhost](#)

[EBSCO eBooks - Downloading](#)

[BROWSE ALL TUTORIALS](#)



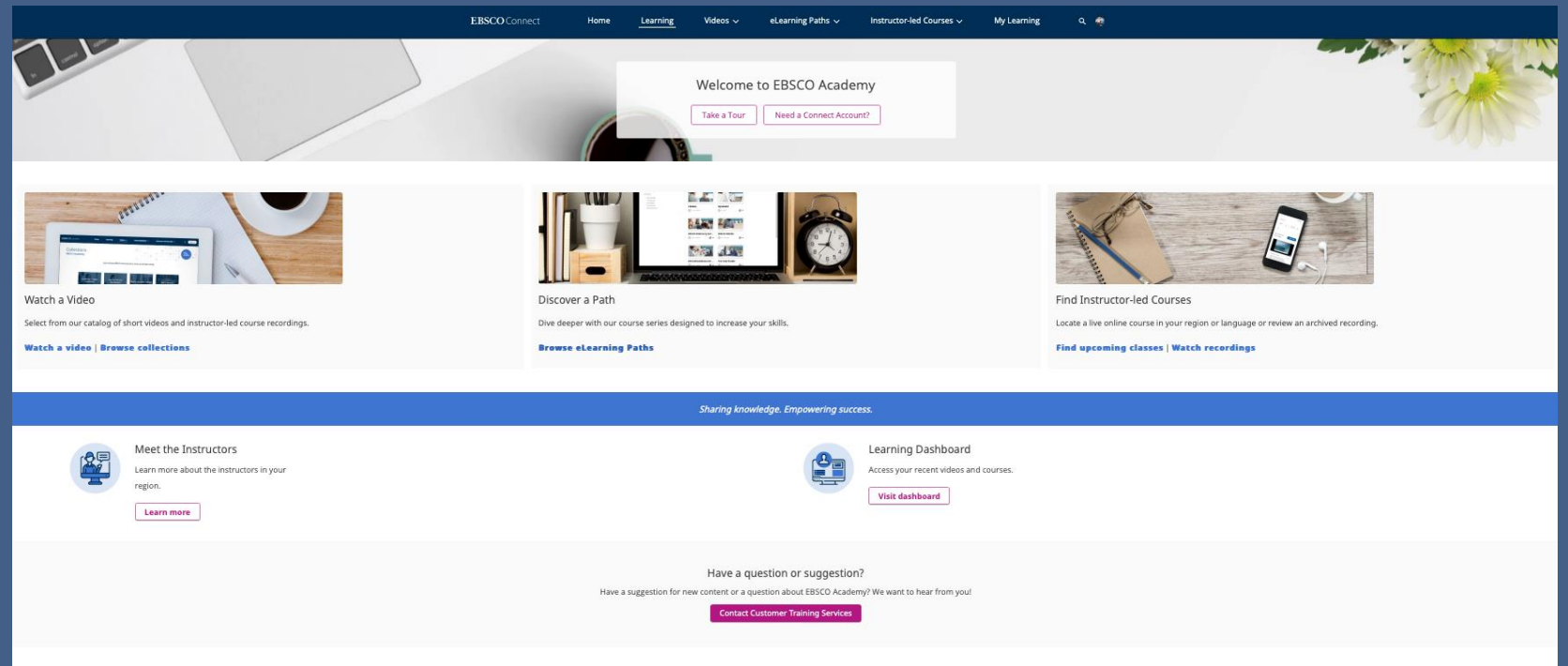
<https://connect.ebsco.com/>

Have an issue that you can't seem to find the solution for? We're here to help!

[Contact support](#)



EBSCO Academy is a centralised learning portal, where library staff can access short training videos, instructor-led courses and recordings, and personalised eLearning paths to learn more about EBSCO products and services.



What is
EBSCO Academy?

Content

PATHS

- 6 published
- 1 additional delivered in Q2 FY2021
- 6+ additional planned by end of FY2021

COURSES

- 29 courses published
- 4 additional delivered in Q2 FY2021
- 12+ additional planned by end of FY2021

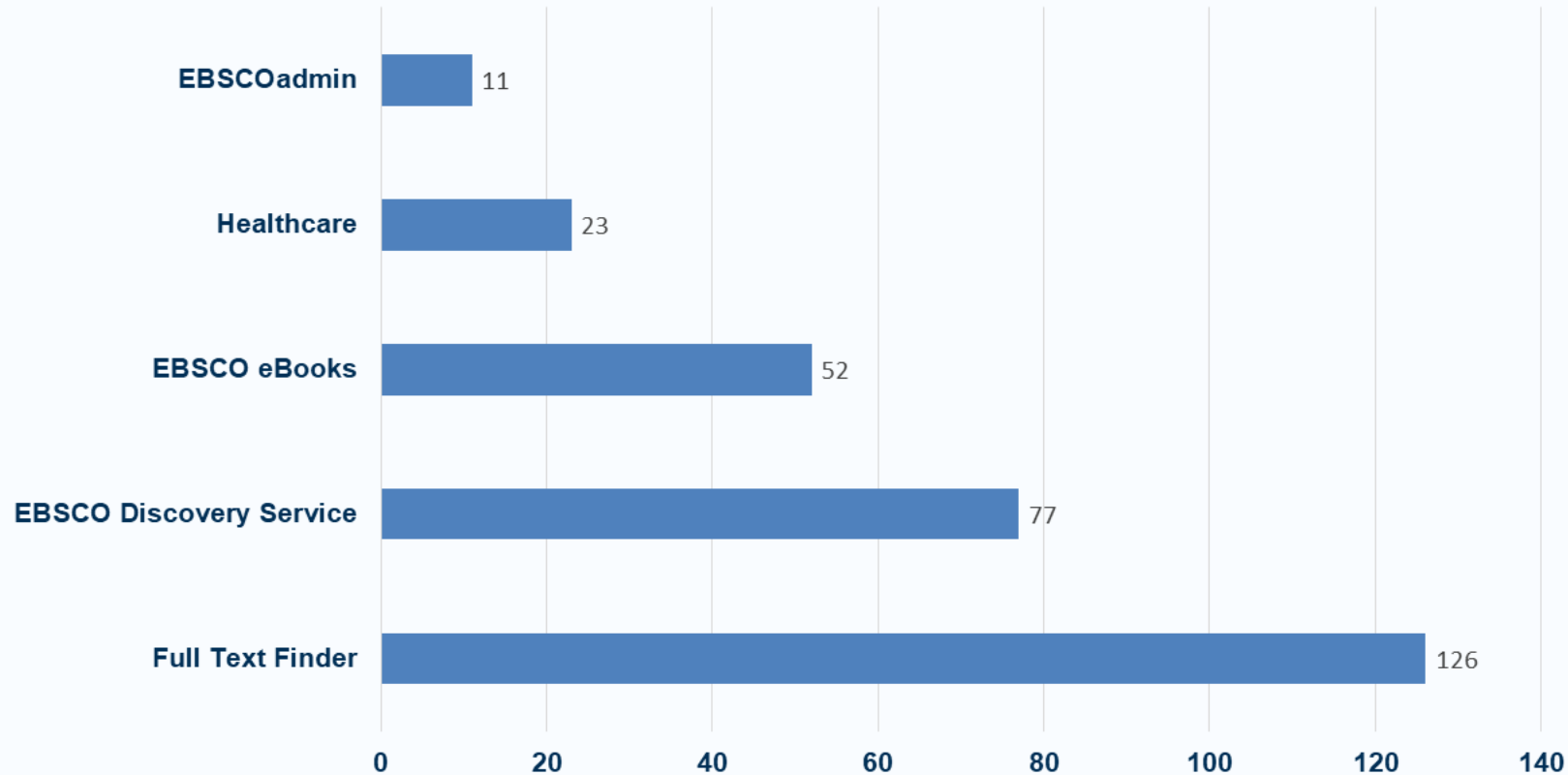
VIDEOS

- 90 videos published via eLearning Paths
- 16 additional eLearning Path videos ready to load
- 100 estimated eLearning Path videos planned by end of FY2021
- 33 instructor-led recordings (unauthenticated)
- 36 short training videos (unauthenticated)





Course Registrations by Category



232 registrations in total

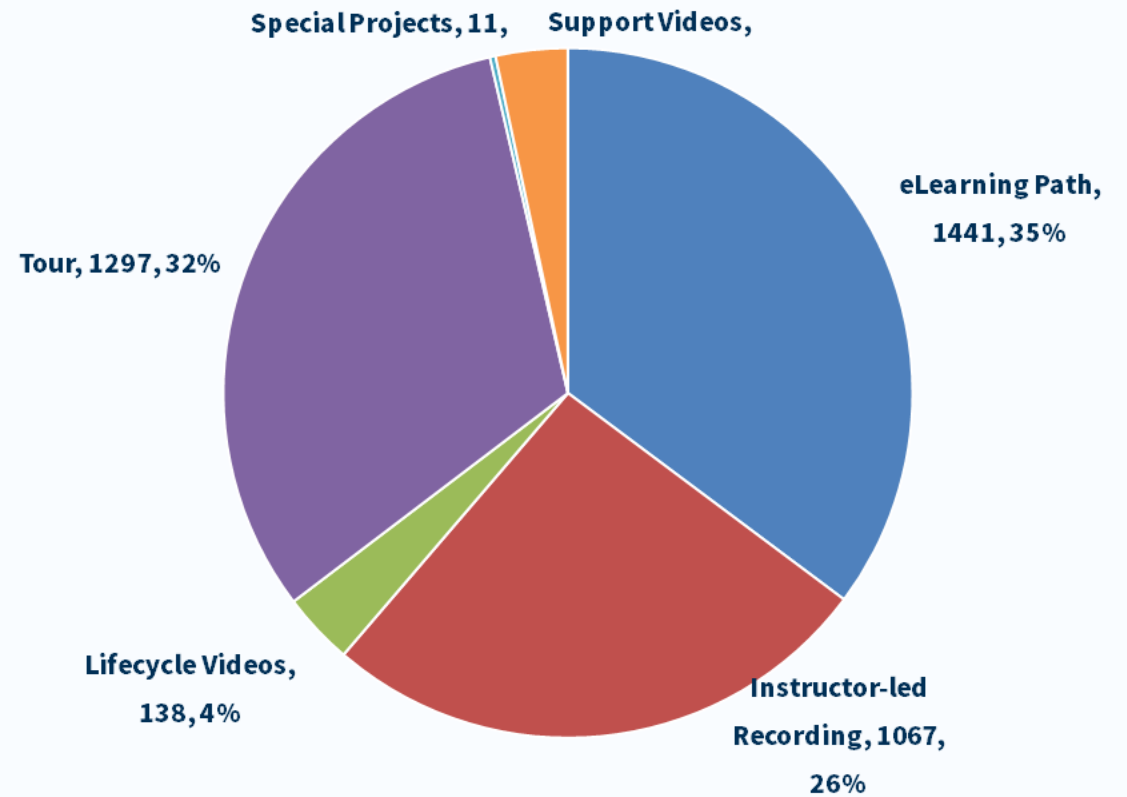
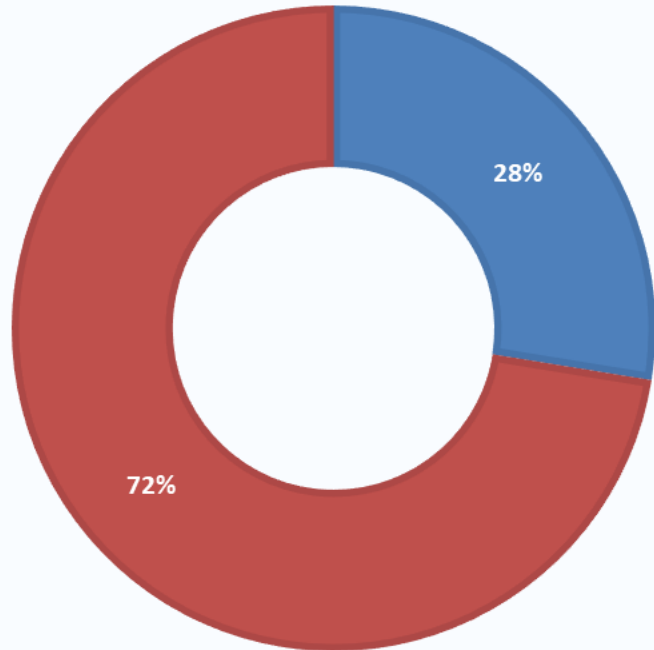
Healthcare:*

- CINAHL
- DynaMed
- MEDLINE



EBSCO Academy Views

■ Authenticated Views ■ Unauthenticated Views



EBSCO Support Materials

[Introducing EBSCO Connect webinar](#)

[EBSCO Connect – Tutorial](#)

[EBSCO Connect - Quick Start Guide](#)

[EBSCO Connect - Frequently Asked Questions](#)



YouTube tutorials
& webinar
recordings

User guides,
helpsheets, FAQs
& flyers



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Thank you!

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